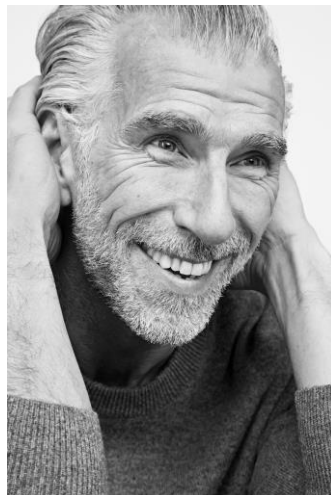


Smart choices for everyday healthcare

Karo Pharma offers a portfolio of everyday healthcare products and services that help prevent illness and treat health problems. With a wide range of trusted, documented, and original brands, backed by services for partners, customers, and consumers, we provide people with the options, knowledge, and access they need to stay healthy. We call it smart choices for everyday healthcare. We specialize in seven product categories: skin health, intimate health, digestive health, foot health, wellness, pain, cough and cold and specialty products such as Rx pharma care. Across these categories we own a range of differentiated brands in both prescription drugs (Rx) and consumer products (OTC).

Karo Pharma's products and services are present in over 60 countries with own subsidiaries in over 11 European countries. Karo Pharma has a revenue of SEK 2,9 bn in 2020, is headquartered in Stockholm and listed on NASDAQ First North Growth.



Scientific Affairs Specialist

📍 Maidenhead (UK) / hybrid

Scientific Affairs at Karo Pharma

The local role is essential for Scientific Affairs to stay close to its most important stakeholders: the customers, patients, consumers and HCPs. It involves being the local specialist towards all stakeholders in the affiliate/region for Karo local product portfolio of well-established consumer healthcare brands – both internally in relation to the Global Scientific Affairs and Local commercial organisation as well as externally towards health authority and customers, consumers, and patient in relations to Patient Safety and compliance to GVP and applicable new regulations within UK post Brexit.

The position is also an important part of the local activities within medical information being the local provider of execution of the tasks and reporting back to global Scientific Affairs teams in relations to product performance.

Be responsible to reconcile with Karo partners that Adverse Events has been reported according to agreements.

Responsibility of the compliance to GVP regulation for digital marketing activities and training of the colleagues in the digital marketing team of GVP compliance of activities.

Roles & Responsibilities:

There are several areas that this role would cover. Below, we try to describe it as detailed as possible to provide a solid overview of the project complexity.

Pharmacovigilance

- Govern Patient Safety interest in local marketing activities and mentor a vigilant mind set as well as represent Local PV takes part in local brand teams "centre of attention".
- Register with MHRA as the National Contact Person (NCP) for Pharmacovigilance for Karo Pharma.
- Act as the Karo nominated Local PV Contact Person (LPV) in the designated territory UK and Ireland.
- Act as the CA contact person for PV in respective territory.
- Monitor sources of receipt of AE and other safety information, which can include but is not limited to Fax, E-mail inbox, Telephone voicemail.
- Collect and assess case reports (AE and other safety information) from various sources, translating, and forwarding to HQ in accordance with processes and stipulated timelines.
- Identify safety-related publications in the local scientific literature.
- Deliver PV training and intelligence to local country managers, employees, marketing and sales partners, distributors, or other contractors, in respective territory.
- Work closely with global digital marketing team to ensure PV compliance in global digital marketing activities.
- PV reconciliation with Karo service providers.

Local Medical information

- Track local medical information enquiries in local Medical Information tracker or Medical Information Support System.
- Monitor local Medical Information mailbox and telephone.
- Respond to local medical information enquires according to Product information and FAQs
- Identify the appropriate processing of safety information received within medical information enquiries.
- Identify and appropriate processing of product quality complaints received within medical information enquiries.
- Conduct reconciliation activities
- Back up global Med Info

Complaints

- Record incoming customer communication and assess if it is a request for information, technical or medical complaint. Record the complaint, take necessary actions such as complaint

investigations and close the record. Lead tracking and trending using statistical methods according to company SOPs.

- Support activities related to business partners/distributors in connection to complaints in the UK/US/Irish market and report back to Regulatory as applicable.
- Work with cross-functional team to manage product quality issues and determine the appropriate path for resolution.

Qualifications and education:

- University degree or other higher education course of study in pharmacy, chemistry, medicine, biology or a related life science.
- Proficient in computer skills such as MS office programs.
- Native written and spoken English.
- 3 years work experience from similar role, preferably within local pharmacovigilance.

Personal Profile:

- Good communication skills and ability to communicate issues with widely varied audience in a clear and credible manner.
- Being able to build partnership on a cross functional level and seek advice from applicable stakeholders on applicable matters.
- Strong attention to detail, ensures that work has been done according to procedures and standards.
- Action taker and a willingness to own the responsibilities included in the role.
- Show strong evidence of our Karo values.

We offer:

- Opportunity to create, grow, and encourage
- Flexible schedule and life work balance
- Responsibility for exciting and challenging projects that have a direct, visible impact on our customers and the industry
- Very positive work environment in a young, international, and motivated team

Karo Pharma has a Diverse & Inclusive environment. We are looking for qualified candidates irrespective of gender, gender identity, sexual orientation, ethnicity, race, religion, national origin, disability or age.